

SILENT ROOM

FREQUENTLY ASKED QUESTIONS (FAQ)



GENERAL

What is the difference between SILENT ROOM S, M and L?

SILENT ROOM S, M and L are different sizes and have different functions. Which size to choose depends on your office and its staff needs:

- SILENT ROOM S is dedicated for 1 person with a purpose of single use applications as personal focus, phone conversations, video conversations;
- SILENT ROOM M is dedicated for 2 persons for applications as interviewing, one-to-one meetings;
- SILENT ROOM L is dedicated for 4 persons for applications as team meetings, collaborative sharing, short ad-hoc meetings, informal chat, guest/partner welcoming.

Is product safe?

Yes. Product is under NARBUTAS International warranty and has got all necessary safety certificates for its components and devices used. SILENT ROOM is CE certified.

ORDERING

How many codes are needed to order a full SILENT ROOM combination?

- SILENT ROOM S – 6 codes;
- SILENT ROOM M – 6 codes plus poufs and power sockets;
- SILENT ROOM L – 6 codes plus power sockets.

How fabric walls can be mixed and colored?

3 colors may be maximum per wall height (1+2+2). Please refer to Combination examples document.

What options are available?

You may choose:

- Type of power socket (for SILENT ROOM M and SILENT ROOM L): power socket or power socket accompanied with USB type A+C chargers;
- Autonomous smoke alarm device;
- Smoke alarm device for alarm system;
- Carpet (different sizes according to SILENT ROOM size).

Also, water sprinkler, reservation system screen maybe be implemented. Please refer to assembly instruction.

What is standard lead time?

Standard lead time is 2-3 weeks.

INSTALLATION

How long does it take to install SILENT ROOM?

It takes about 1.5 hour for an experienced team of two installers to assemble SILENT ROOM S;
It takes about 2 hours for an experienced team of two installers to assemble SILENT ROOM M;
It takes about 2.5 hours for an experienced team of two installers to assemble SILENT ROOM L.

Can you move SILENT ROOM to another place after assembly?

It is possible to relocate SILENT ROOM to another place. However, SILENT ROOM has to be disassembled before moving.

What is the minimum clearance distance?

There is no restriction to the placement of SILENT ROOM. It can be place in the middle of the room, next to the wall or in the corner. Please note that sufficient space should be left in front of the SILENT ROOM for the door opening and ceiling height should be minimum 2,5 m (to ensure assembly and air flow).

Can I choose which way the door opens?

You can choose between right- or left-handed door, but this should be specified in advance on the product order. However, the door can only be opened outwards.

How to solve issues caused by an uneven floor?

SILENT ROOM has got levelling feet that solves uneven floor issue. We suggest to equalize using a tool (please refer to assembly manual) during assembly, not when all SILENT ROM is set. Feet are minimum 10mm high, therefore when SILENT ROOM is planned to place on hard flooring, we recommend optional carpet (it helps for better sound blocking).

ELECTRICAL PART

Will I need an electrician?

No special services are needed. Once built, the SILENT ROOM should be connected to the outlet and it is ready for use.

What is the length of power supply cord?

The power cord is – GST18i3 female 3 meters long and is suitable for following markets: EU, UK, FR, CH, US. Supported AC voltage is 100-240V, 50-60 Hz.

Is it possible to connect power supply cord from the top?

Yes, you can choose any direction. Silent room has routing to any side for it.

What is power consumption of SILENT ROOM?

- SILENT ROOM S – max power consumption 70 W, stand-by mode 3 W;
- SILENT ROOM M – max power consumption 80 W, stand-by mode 3 W;
- SILENT ROOM L – max power consumption 110 W, stand-by mode 3 W.

What are the technical specifications of the lights?

- LED bulb power – LED 10W;
- Color rendering index – Ra=92;
- Luminous efficacy – 104lm/W.

CONTROLS

How to turn on SILENT ROOM?

If SILENT ROOM is powered there is no need to turn it on. SILENT ROOM is equipped with motion detector, which will switch ON to default mode if motion inside is detected.

Is it possible to adjust fan speed and lighting intensity?

If you find that the intensity of ventilation or lighting is too high or too low you may change it by turning the control knobs located on the media wall.

Do I need to switch SILENT ROOM off after I am done using it?

No. If no motion is detected inside, SILENT ROOM dims the lights and increases fan speed in order to prepare the room for the following use. After the SILENT ROOM is well ventilated, lights remain in stand-by mode and fan is switched off. After 1 hour of dimmed light it turns off completely.

Can I change values of the default operation mode?

Unfortunately, there is no possibility to change factory pre-set values. All control boxes are tested before leaving the factory and any tinkering with it may damage the unit and void warranty.

Is SILENT ROOM ready to be equipped with meeting room booking system?

Yes, SILENT ROOM has got dedicated routing in a construction (refer to assembly manual) to be equipped with meeting room booking system. SILENT ROOM is prepared for booking system hardware powering cables, but Meeting room booking system itself should be installed independently by third party.

MAINTENANCE

What cleaning and maintenance is necessary for SILENT ROOM?

Casual cleaning:

Please vacuum all fabric surfaces periodically (every 2 weeks recommended);
Vacuum or clean the roof (every month recommended);
Wipe hard surfaces as tables, melamine walls (can be done daily according necessity);
Clean glass facade with mild glass cleaner (can be done daily according necessity).

Recurrent maintenance:

Please vacuum/clean ventilation system (grills, ventilators and its wings);
Check electric system (motion sensor, DC connectors and AC power sockets, ventilators);
Check the status of hinges, handle and seals. Lubricate or change parts if necessary.

Can I change light bulbs by myself?

All electrical system is set to be efficient and is based by smart controlling. Therefore, any change of different electrical parameters than original ones may be a cause of system failure. If light bulbs are needed to change, one should apply to seller to order the same new ones (in after warranty period).

OTHER

What is SILENT ROOM warranty?

2 years for all electrical components (control box, fans, control knobs) and 5 years for the rest of the components.

Is SILENT ROOM ready for a smoke alarm to be equipped?

Yes, SILENT ROOM is ready for smoke alarms to be equipped (refer to assembly manual). We offer optional autonomous smoke alarm and smoke alarm device for alarm system.

Is SILENT ROOM ready for fire sprinkler system to be equipped?

Yes, SILENT ROOM is ready for sprinkler to be equipped (refer to assembly manual). However, autonomous smoke alarm and smoke alarm device for alarm system is available.

What is the airflow inside SILENT ROOM?

- SILENT ROOM S – maximum air flow - 200 m³/h;
- SILENT ROOM M – maximum air flow - 400 m³/h;
- SILENT ROOM L – maximum air flow - 500 m³/h.